



REQUEST FOR QUOTATION NO. RFQ26/03359

Provision of IT Equipment and Services for National Institute of Justice

SECTION 1: REQUEST FOR QUOTATION (RFQ)

UNDP through the "**Strengthening efficiency and access to justice in Moldova**" (A2J) Project kindly requests your quotation for the **provision and delivery of IT equipment and services** to support the National Institute of Justice in strengthening its cyber resilience and enhancing the overall digital health of the institution, thereby ensuring secure, reliable, and efficient information technology operations, as detailed in the line items section of this Request for Quotation no. RFQ26/03359 "Provision of IT Equipment and Services for National Institute of Justice".

This Request for Quotation comprises the following documents:

Section 1: This RFQ document generated by the online system

Section 2: RFQ Instructions and Data

Annex 1: Schedule of Requirements

Annex 2: Quotation Submission Form

Annex 3: Technical and Financial Offer

Annex 4: Technical Responsiveness Table

When preparing your quotation, please be guided by the RFQ Instructions and Data. Please note that quotations must be submitted directly in the system responding to the questions and uploading required documents by the date and time indicated in the online portal. It is your responsibility to ensure that your quotation is submitted before the deadline. Quotations received after the submission deadline outside the online portal, for whatever reason, will not be considered for evaluation.

Quotations must be submitted directly in Quantum NextGenERP supplier portal following the link: <http://supplier.quantum.partneragencies.org/> using the profile you may have in the portal (please log in using your username and password).

Follow the instructions in the user guide to search for the tender using search filters, namely **Negotiation ID: UNDP-MDA-01092** and subscribe to the tender in order to get notifications in case of amendments of the tender document and requirements.

In case you have never registered before, follow this link to register a profile: <https://estm.fa.em2.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification?id=TUW16eK6qsD94MNMxATNMoyCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D>

Please note that the access link to the Supplier registered profile is sent from Oracle within up to 3 days. In case you have not received the access link after 3 days since registration, you should address for support to UNDP at the email address: sc.md@undp.org. In case you encounter errors with registration (e.g. system states Supplier already is registered), you should address for support to UNDP at the email address: sc.md@undp.org.

Computer firewall could block *oracle* or *undp.org* extension and Suppliers might not receive the Oracle notifications. Please turn down any firewalls on your computers to ensure receipt of email notification.

Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration.

Should you require further clarifications on the application through the Quantum online portal, kindly contact the Procurement Unit at sc.md@undp.org. Please pay attention that the bid shall be submitted online through the Quantum system and any bid sent to the above email shall be disqualified.

Should you require further clarifications on the Request for Quotation, Terms of Reference or other requirements, kindly communicate using the messaging functionality in the portal.

Deadline for Submission of Offers (Date and Time), which is visible in the online procurement system will be final. System will not accept submission of any bid after that date and time. It is the responsibility of the bidder to make sure that the bid is submitted prior to this deadline for submission.

Bidders are advised to upload bid documents and to submit their offer a day prior or well before the date and time indicated under the deadline for submission of Offers. Do not wait until last minute. If Bidder faces any issue during submitting offers at the last minutes prior to the deadline for submission, UNDP may not be able to assist on such a short notice and will not be held liable in such instance. UNDP will not accept any offer that is not submitted directly through the System.

Thank you and we look forward to receiving your quotation.

UNDP Moldova

SECTION 2: GENERAL INSTRUCTIONS

Introduction	Bidders shall adhere to all the requirements of this RFQ, including any amendments made in writing by UNDP. This RFQ is conducted in accordance with the UNDP Programme and Operations Policies and Procedures (POPP) on Contracts and Procurement Any Bid submitted will be regarded as an offer by the Bidder and does not constitute or imply the acceptance of the Bid by UNDP. UNDP is under no obligation to award a contract to any Bidder as a result of this RFQ. UNDP reserves the right to cancel the procurement process at any stage without any liability of any kind for UNDP, upon notice to the bidders or cancellation of the tender in the online portal.
Deadline for the Submission of Quotation	Deadline is indicated in the online portal. If any doubt exists as to the time zone in which the quotation should be submitted, refer to http://www.timeanddate.com/worldclock/.
Method of Submission	Quotations must be submitted as follows: NextGenERP supplier portal following this link: http://supplier.nextgenerp.partneragencies.org/ using the profile you may have in the portal. Follow the instructions in the user guide to search for the tender using Negotiation ID. In case you have never registered before, follow this link to register a profile: https://estm.fa.em2.oraclecloud.com/fscmUI/redwood/supplier-registration/register-supplier/register-supplier-verification?id=TUW16eK6qsD94MNMxATNMoyCOHny7FmchTkUZsdOqrAW4sy6L5xSAB033Q%3D%3D Do not create a new profile if you already have one. Use the forgotten password feature in case you do not remember the password or the username from previous registration. - File Format: All attachments must be in PDF format unless otherwise instructed by UNDP. - File names must be in Latin alphabet/keyboard and clearly indicate the content of the document to facilitated review. - All files must be free of viruses and not corrupted.
Cost of preparation of quotation	UNDP shall not be responsible for any costs associated with a Supplier's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.

Supplier Code of Conduct, Fraud, Corruption,	All prospective suppliers must read the United Nations Supplier Code of Conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN. The Code of Conduct, which includes principles on labour, human rights, environment and ethical conduct may be found at: https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct Moreover, UNDP strictly enforces a policy of zero tolerance on proscribed practices, including fraud, corruption, collusion, unethical or unprofessional practices, and obstruction of UNDP vendors and requires all bidders/vendors to observe the highest standard of ethics during the procurement process and contract implementation. UNDP's Anti-Fraud Policy can be found at http://www.undp.org/content/undp/en/home/operations/accountability/audit/office_of_audit_andinvestigation.html#anti
Gifts and Hospitality	Bidders/vendors shall not offer gifts or hospitality of any kind to UNDP staff members including recreational trips to sporting or cultural events, theme parks or offers of holidays, transportation, or invitations to extravagant lunches, dinners or similar. In pursuance of this policy, UNDP: (a) Shall reject a bid if it determines that the selected bidder has engaged in any corrupt or fraudulent practices in competing for the contract in question; (b) Shall declare a vendor ineligible, either indefinitely or for a stated period, to be awarded a contract if at any time it determines that the vendor has engaged in any corrupt or fraudulent practices in competing for, or in executing a UNDP contract.
Conflict of Interest	UNDP requires every prospective Supplier to avoid and prevent conflicts of interest, by disclosing to UNDP if you, or any of your affiliates or personnel, were involved in the preparation of the requirements, design, specifications, cost estimates, and other information used in this RFQ. Bidders shall strictly avoid conflicts with other assignments or their own interests, and act without consideration for future work. Bidders found to have a conflict of interest shall be disqualified. Bidders must disclose in their Bid their knowledge of the following: a) If the owners, part-owners, officers, directors, controlling shareholders, of the bidding entity or key personnel who are family members of UNDP staff involved in the procurement functions and/or the Government of the country or any Implementing Partner receiving goods and/or services under this RFQ. The eligibility of Bidders that are wholly or partly owned by the Government shall be subject to UNDP's further evaluation and review of various factors such as being registered, operated and managed as an independent business entity, the extent of Government ownership/share, receipt of subsidies, mandate and access to information in relation to this RFQ, among others. Conditions that may lead to undue advantage against other Bidders may result in the eventual rejection of the Bid.
Currency of Quotation	Quotations shall be quoted in the currency indicated in the portal.
Joint Venture, Consortium or Association	If the Bidder is a group of legal entities that will form or have formed a Joint Venture (JV), Consortium or Association for the Bid, they shall confirm in their Bid that : (i) they have designated one party to act as a lead entity, duly vested with authority to legally bind the members of the JV, Consortium or Association jointly and severally, which shall be evidenced by a duly notarized Agreement among the legal entities, and submitted with the Bid; and (ii) if they are awarded the contract, the contract shall be entered into, by and between UNDP and the designated lead entity, who shall be acting for and on behalf of all the member entities comprising the joint venture, Consortium or Association. Refer to Clauses 19 – 24 under Solicitation policy for details on the applicable provisions on Joint Ventures, Consortium or Association.

Only one Bid	The Bidder (including the Lead Entity on behalf of the individual members of any Joint Venture, Consortium or Association) shall submit only one Bid, either in its own name or, if a joint venture, Consortium or Association, as the lead entity of such Joint Venture, Consortium or Association. Bids submitted by two (2) or more Bidders shall all be rejected if they are found to have any of the following: a) they have at least one controlling partner, director or shareholder in common; or b) any one of them receive or have received any direct or indirect subsidy from the other/s; or b) they have the same legal representative for purposes of this RFQ; or c) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about, or influence on the Bid of, another Bidder regarding this RFQ process; d) they are subcontractors to each other's Bid, or a subcontractor to one Bid also submits another Bid under its name as lead Bidder; or e) some key personnel proposed to be in the team of one Bidder participates in more than one Bid received for this RFQ process. This condition relating to the personnel, does not apply to subcontractors being included in more than one Bid.
Price variation	No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted at any time during the validity of the quotation after the quotation has been received.
Alternative Quotes	If alternative quote is permitted, it may be submitted only if a conforming quote to the RFQ requirements is submitted. Where the conditions for its acceptance are met, or justifications are clearly established, UNDP reserves the right to award a contract based on an alternative quote. If multiple/alternative quotes are being submitted, they must be clearly marked as "Main Quote" and "Alternative Quote" directly in the portal and in any supporting document as relevant.
Contact Person for correspondence, notifications and clarifications	Must be submitted directly in the portal using the messaging functionality. Any delay in UNDP's response shall be not used as a reason for extending the deadline for submission, unless UNDP determines that such an extension is necessary and communicates a new deadline to the Proposers.
Right not to accept any quotation	UNDP is not bound to accept any quotation, nor award a contract or Purchase Order
Right to vary requirement at time of award	At the time of award of Contract or Purchase Order, UNDP reserves the right to vary (increase or decrease) the quantity of services and/or goods, by up to a maximum twenty-five per cent (25%) of the total offer, without any change in the unit price or other terms and conditions.
Publication of Contract Award	UNDP will publish the contract awards on the websites of the CO and the corporate UNDP Web site.
Policies and procedures	This RFQ is conducted in accordance with UNDP Programme and Operations Policies and Procedures
UNGM registration	Any Contract resulting from this RFQ exercise will be subject to the supplier being registered at the appropriate level on the United Nations Global Marketplace (UNGM) website at www.ungm.org . The Bidder may still submit a quotation even if not registered with the UNGM, however, if the Bidder is selected for Contract award, the Bidder must register on the UNGM prior to contract signature.

SECTION 2: SPECIAL INSTRUCTIONS

General Conditions of Contract	Any Purchase Order or contract that will be issued as a result of this RFQ shall be subject to one of the General Conditions of Contract below as applicable in each case specified in the Requirements section Applicable GTC: ☒ General Terms and Conditions / Special Conditions for Contract. Applicable Terms and Conditions and other provisions are available at https://www.undp.org/procurement/business/how-we-buy
Special Conditions of Contract	☒ Cancellation of PO/Contract if the delivery/completion is delayed by 30 days ☒ Liquidates damages shall be imposed as follows: Percentage of contract price per week of delay: 2.5% up to a maximum of 10%, after which UNDP may terminate the contract.
Duties and taxes	Article II, Section 7, of the Convention on the Privileges and Immunities provides, inter alia, that the United Nations, including UNDP as a subsidiary organ of the General Assembly of the United Nations, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties, and charges of a similar nature in respect of articles imported or exported for its official use. All quotations shall be submitted net of any direct taxes and any other taxes and duties, unless otherwise specified in the requirements section. All prices must: ☒ be exclusive of VAT and other applicable indirect taxes
Eligibility	A vendor who will be engaged by UNDP may not be suspended, debarred, or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization. Vendors are therefore required to disclose to UNDP whether they are subject to any sanction or temporary suspension imposed by these organizations. Failure to do so may result in termination of any contract or PO subsequently issued to the vendor by UNDP. It is the Bidder's responsibility to ensure that its ultimate beneficial owners, employees, joint venture members, sub-contractors, service providers, suppliers and/or their employees meet the eligibility requirements as established by UNDP. Bidders must have the legal capacity to enter a binding contract with UNDP and to deliver in the country, or through an authorized representative.
Language of quotation	English, Romanian or Russian Including documentation including catalogues, instructions and operating manuals.
Quotation validity period	Quotations shall remain valid for 60 (sixty) days from the deadline for the Submission of Quotation.
Partial Quotes	☒ Not Allowed
Alternative Quotes	☒ Not permitted
Payment Terms	☒ 100% within 30 days after receipt of goods and submission of payment documentation.
Conditions for Release of Payment	☒ Written Acceptance of Goods, based on full compliance with RFQ requirements

Clarifications	Bidders must send their inquiries and requests for clarifications using the messaging functionality in the portal. <u>PLEASE PAY ATTENTION: QUOTES SHALL NOT BE SUBMITTED TO ANY EMAIL ADDRESS BUT ONLY THROUGH THE PORTAL.</u> Requests for clarification from bidders will not be accepted any later than 3 (three) days before the submission deadline. Responses to request for clarification will be communicated directly in the portal.
Documents to be submitted	☒ Annex 2: Quotation Submission Form duly completed and signed ☒ Annex 3: Technical and Financial Offer duly completed and signed and in accordance with the Schedule of Requirements in Annex 1 ☒ Annex 4: Technical Responsiveness Table duly completed and signed ☒ Detailed technical description of the offered goods (including brochures/user manuals, datasheet, configuration guide) ☒ Company Profile, including detailed portfolio/previous corporate experience in similar fields related to the assignment ☒ Copy of registration documents ☒ List of 3 (three) completed and/or ongoing contracts for similar goods supplied within the past 3 (three) years including the following information: • Name of previous contracts • Client & Reference Contact • Details including e-mail • Contract Value • Period of activity / Delivery period <i>Copies of provided relevant contracts might be requested during the evaluation process.</i> ☒ Certificates of quality and origin for the goods offered ☒ Statement of Warranty of minimum 36 months for the offered goods (item#1), in accordance with Schedule of Requirements in Annex 1 ☒ Statement confirming the availability of a local authorized representative, dealer, partner, or service provider in the Republic of Moldova capable of handling warranty claims, hardware repair/replacement (RMA), and after-sales support services for the offered equipment. The statement shall include the name, address, and contact details of the local representative/dealer/partner. ☒ Statement of satisfactory Performance (references) from at least 2 (two) clients on similar assignments implementation ☒ Environmental Compliance Certificates, Accreditations, if any ☒ Export/Import Licenses, if applicable
Evaluation method	☒ The Contract will be awarded to the lowest price substantially compliant offer
Evaluation criteria	☒ Full compliance with all requirements as specified in Annex 1 ☒ Full acceptance of the General Conditions of Contract ☒ Minimum of 3 (three) years of proven experience in supply of IT Equipment ☒ Minimum 2 (two) similar contracts (in terms of type and volume of goods) successfully completed during past 3 (three) years ☒ Availability of certificates of quality and origin for the offered goods ☒ Warranty for a minimum period of 36 months for the offered goods (item#1), in accordance with Schedule of Requirements in Annex 1 ☒ Availability of a local authorized representative, dealer, partner, or service provider in the Republic of Moldova capable of handling warranty claims, hardware repair/replacement (RMA), and after-sales support services for the offered equipment. ☒ Delivery Lead Time: 60 days

Type of Contract to be awarded	☒ Contract Face Sheet (Goods and-or Services)
Expected date for contract award.	28 th of September 2026

ANNEX 1: SCHEDULE OF REQUIREMENTS

1. Technical Specifications for Goods:

In relation to all goods below listed it is expected that delivery transport costs, unloading at the delivery site, installation etc. will be provided by the Service Provider

Item	Technical Specifications - REQUIRED
	The proposed solution shall include a Next-Generation Firewall appliance and a 36-month Unified Threat Protection-class security subscription bundle with manufacturer support. The solution shall include all hardware, licenses, subscriptions, firmware/software updates, threat intelligence updates, security services, support entitlements, accessories and components required to enable and operate the functions listed below for the full subscription period. The proposed solution must meet or exceed all minimum requirements. The bidder shall provide official manufacturer datasheets, license descriptions, Bill of Materials and direct reference pages/documents confirming compliance with each requirement. The equipment proposed by the supplier must be integrated into the beneficiary's existing infrastructure. Modules 3 and 4 (Services) in this specification must be implemented taking into account the beneficiary's needs in this area, the equipment proposed for this procurement, and the beneficiary's existing network equipment.
Module 1. Next-Generation Firewall Hardware Appliance	
1	Equipment type: Enterprise / branch-class Next-Generation Firewall appliance. The proposed model shall be newer than Q2 2023 and shall be actively marketed by the manufacturer. The proposed model shall not be end-of-sale (EOS) or end-of-support (EOL) as of the delivery date.
2	Purpose: The appliance shall provide perimeter network protection, firewalling, traffic inspection, VPN, intrusion prevention, malware protection, application control, web/DNS filtering, logging and centralized management capability
3	Equipment condition: New, unused, original equipment, not refurbished, not renewed, not end of-sale and not end-of-support as of the delivery date
4	Form factor: Rack-mountable appliance suitable for installation in a standard 19-inch rack. Rack mounting accessories shall be included if required for rack installation
5	Hardware platform: Hardware-accelerated, purpose-built or security-optimized appliance architecture designed for firewalling, VPN, IPS and threat prevention functions
6	Firewall throughput: Minimum 3 Gbps under manufacturer-published firewall or application aware firewall test conditions
7	NGFW / threat defense throughput: Minimum 3.0 Gbps with firewall and advanced security inspection enabled, or equivalent manufacturer-published enterprise traffic mix.
8	Threat prevention throughput: Minimum 2.3 Gbps with threat prevention functions enabled, including IPS and anti-malware/anti-virus, or equivalent manufacturer-published enterprise traffic mix
9	IPS throughput: Minimum 2.6 Gbps, if published separately by the manufacturer. If not published separately, bidder shall provide the closest official equivalent threat prevention or NGFW throughput metric

10	IPsec VPN throughput: Minimum 1.2 Gbps
11	Concurrent sessions: Minimum 200,000 concurrent sessions
12	New sessions/connections per second: Minimum 15,000 new sessions/connections per second
13	SSL/TLS inspection: The appliance shall support SSL/TLS inspection or decryption. Where the manufacturer publishes SSL/TLS inspection throughput (or equivalent SSL inspection performance metric), the value shall be minimum 1 Gbps. The bidder shall provide the official manufacturer-published value and reference document.
14	IPv4 and IPv6: Support for IPv4 and IPv6 firewalling and routing
15	Routing: Support for static routing and dynamic routing protocols, including at least OSPF and BGP, or equivalent dynamic routing capability
16	VLAN support: Support for IEEE 802.1Q VLAN tagging
17	Link aggregation: Support for link aggregation / LACP
18	Network interfaces: Minimum 8 Ethernet data interfaces, 1GbE or higher
19	High-speed interfaces: The appliance shall include either optical interfaces or multi-gigabit interfaces suitable for uplink/high-speed connectivity. The bidder shall clearly state the number, type and speed of all interfaces
20	Management interface: Minimum 1 dedicated out-of-band management interface or equivalent dedicated management capability
21	Console interface: Minimum 1 console interface, RJ45, USB, micro-USB or equivalent
22	USB/service interface: USB/service port or equivalent maintenance interface
23	High availability: Support for High Availability in at least Active/Passive or Active/Standby mode
24	Session continuity: Support for session synchronization/failover or equivalent mechanism for traffic continuity during failover, where supported by the proposed platform
25	Power input: AC power input, 100 to 240V, 50/60Hz
26	Power redundancy: Redundant power supply shall be included if available for the proposed model. If not available, bidder shall clearly state the power supply design and resilience options
27	Operating temperature: Operating temperature range shall cover at least 0°C to 40°C
28	Web management: Web-based graphical management interface over HTTPS
29	CLI management: CLI access through SSH and/or console
30	Local logging: Support for local logging of system, traffic, security and administrative events
31	External logging: Support for exporting logs to external syslog/SIEM or equivalent log management system
32	Monitoring: Support for SNMP v2c/v3 or equivalent monitoring protocol
33	Administrator roles: Role-based administrator access control
34	Audit trail: Audit logs for administrative actions
35	API / automation: REST API or equivalent automation/integration interface
36	Centralized management readiness: Support for centralized management through the manufacturer's on-premises or cloud-based management platform
37	Accessories: All power cords, rack-mount kits, brackets and accessories required for installation and operation shall be included
38	Solution compatibility: All hardware, licenses, subscriptions, support services, components and accessories shall be fully compatible and delivered as a complete operational solution
39	Documentation: The bidder shall provide official manufacturer datasheets and technical documentation confirming compliance with the requirements

40	The supplier undertakes: The equipment must be legally imported into the Republic of Moldova. There must be no regional restrictions imposed by the manufacturer on the operation of the equipment within the Republic of Moldova.
41	3-years warranty
Module 2. Security License, similar to UTP-Class Subscription and Support for 36 Months	
1	Subscription type: Unified Threat Protection, Threat Protection, Advanced Security or equivalent manufacturer security subscription bundle
2	Subscription duration: Minimum 36 months
3	License activation period: The 36-month subscription period shall start from license activation or from final acceptance.
4	End-user registration: Hardware, licenses, subscriptions and support entitlements shall be registered to the final beneficiary/end user
5	Manufacturer support: Manufacturer technical support shall be provided for the full 36-month period
6	Support availability: Support shall be available 24x7x365 or according to the manufacturer's equivalent premium support level included in the proposed bundle
7	Firmware/software updates: Firmware, software and operating system updates/upgrades shall be included for the full 36-month period
8	Security updates: Security signatures, threat intelligence feeds and security databases shall be updated during the full 36-month period
9	Intrusion Prevention System: IPS functionality with regular signature updates shall be included and licensed for 36 months
10	Anti-malware / anti-virus: Anti-malware and/or anti-virus protection shall be included and licensed for 36 months
11	Botnet protection: Botnet detection/blocking or equivalent protection against command-and-control communications shall be included and licensed for 36 months
12	Application control: Application identification and application control shall be included and licensed for 36 months
13	Web / URL filtering: Web filtering and/or URL filtering shall be included and licensed for 36 months
14	DNS security: DNS filtering, malicious domain blocking or equivalent DNS security service shall be included and licensed for 36 months
15	Anti-spam / email-related protection: Anti-spam, email filtering, email reputation services or equivalent email-related protection shall be included where such functionality is available within the manufacturer's security bundle. If the manufacturer provides equivalent protection through other security services, the bidder shall clearly describe the protection mechanism and provide supporting documentation.
16	Sandboxing / malware analysis: Cloud sandboxing, file reputation, malware detonation, advanced malware analysis or equivalent capability shall be included where available within the manufacturer's security bundle. If the manufacturer provides an equivalent advanced threat analysis mechanism, the bidder shall provide supporting documentation.
17	SSL/TLS inspection entitlement: The license/subscription shall allow use of SSL/TLS inspection features available on the proposed appliance without requiring an additional security subscription for basic operation
18	IP reputation / threat intelligence: IP reputation, URL reputation, domain reputation or equivalent threat intelligence feeds shall be included and licensed for 36 months

19	Site-to-site VPN: Site-to-site IPsec VPN functionality shall be available without additional subscription cost beyond the proposed bundle
20	Remote access VPN: Remote access VPN or equivalent secure remote access capability shall be supported. If separate user/device licensing is required, the bidder shall clearly state the included quantity and licensing model
21	SD-WAN: SD-WAN or equivalent WAN path control/resilience functionality shall be supported. If subscription licensing is required for this function, it shall be included for 36 months or clearly stated as not required
22	Centralized management: If centralized management requires additional licensing for the proposed solution, such license shall be included for 36 months or clearly stated as not required
23	Logging and reporting: If advanced logging, cloud logging or reporting requires additional licensing, such license shall be included for 36 months or clearly stated as not required
24	Hardware warranty/RMA: Hardware warranty and RMA support shall be included for 36 months
25	Support portal access: Access to the manufacturer's support portal, knowledge base, software downloads and case management shall be included
26	Subscription continuity: All required security services and support entitlements shall cover the same 36-month period. Partial one-year subscriptions are not acceptable
27	Exact part numbers: The bidder shall provide exact SKU/part number for the appliance, support and each subscription/license included in the offer
28	Bill of Materials: The Bill of Materials shall clearly list hardware, support, subscriptions, licenses, accessories and all required components
29	No hidden licensing gaps: The proposed Bill of Materials shall include all subscriptions and licenses required to activate and operate the listed security functions. Offers requiring additional post-award purchases to enable listed mandatory functions shall be considered noncompliant
30	License proof: The bidder shall provide license certificate, manufacturer entitlement confirmation or equivalent proof of subscription activation after delivery
Module 3/(Services). Installation, Configuration and Commissioning Services	
1	Implementation Phase: The Contractor shall provide installation, configuration, testing and commissioning services for the proposed firewall solution.
2	Physical Installation: Rack mounting of the appliance in the designated equipment rack. Connection to the existing Uninterruptible Power Supply (UPS). Installation of all required power and network cabling. Cable labeling and documentation in accordance with ANSI/TIA-606 or an equivalent industry standard.
3	Software and Firmware Preparation: Upgrade of the appliance firmware/software to the latest stable manufacturer-recommended release available at the time of installation. Verification of successful software installation and system integrity prior to commissioning. Prior to any firmware upgrade or configuration changes, the Contractor shall create and securely store a backup of the existing firewall configuration and provide a rollback procedure.

4	Initial Configuration: The Contractor shall perform complete initial configuration of the firewall, including: - Interface and security zone configuration. - VLAN segmentation and network separation. - Creation and/or configuration of separate network segments for servers, workstations, VoIP systems, surveillance cameras / IoT devices, guest networks and management networks, according to the beneficiary's requirements and existing network architecture. - Configuration of firewall security policies based on the principle of deny-by-default. - NAT configuration. - Static and dynamic routing configuration, where applicable. - Site-to-site VPN configuration. - Remote access VPN configuration. - IPS, anti-malware, application control, web filtering and DNS security profiles. - SSL/TLS inspection configuration, where enabled by the approved security policy.- Integration with the Beneficiary's SIEM solution. The equipment shall be configured to transmit relevant security events, audit logs and operational logs in real time to the Beneficiary's SIEM platform. - QoS configuration, where required. - Migration of existing firewall rules, NAT policies, VPN configurations and network objects from the current solution, where applicable.
5	Administrative Security Configuration The Contractor shall: Configure role-based administrative access with differentiated administrator privileges. Configure multi-factor authentication (MFA) for administrative access. Disable or remove default accounts not required for operation. Disable insecure legacy management protocols and services that are not required for operation. Apply manufacturer-recommended security hardening settings.
6	Testing and Acceptance The Contractor shall perform functional testing and demonstrate successful operation of the implemented solution, including: - Internet connectivity; - Inter-VLAN traffic control; - VPN connectivity; - Security policy enforcement; - Logging and monitoring functionality; - High availability functionality, where applicable. A test report and commissioning report shall be provided as part of the acceptance documentation. Final acceptance shall be subject to successful completion of all agreed tests. - Verification of Anti-Malware/Anti-Virus protection functionality using the standard EICAR or equivalent industry-recognized test method, demonstrating successful detection and blocking according to the configured security policy. - Verification of IPS functionality through testing of applicable intrusion prevention policies, signatures or detection mechanisms enabled on the proposed solution.

7	Documentation and Knowledge Transfer The Contractor shall provide: - Final configuration documentation; - Network and logical topology diagram; - Backup of the implemented configuration; - Administrator guide and operational recommendations. The Contractor shall conduct a knowledge transfer session for designated beneficiary personnel covering system administration, monitoring, backup and recovery procedures.
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Module 4/(Services). IT Staff Training Services	
1	Number of participants: Minimum 4 representatives of the Beneficiary. Training language: Romanian. Training materials may be provided in Romanian or English. Duration of training: minimum 2 days/4-8 hours per day.
2	Module A — Firewall Administration Operating system architecture, policies, objects and zones; NAT; Routing; IPsec VPN and remote access VPN; Security profiles (IPS, Anti-Virus, Web Filtering, DNS Filtering, Application Control); SSL/TLS inspection; Logging, reporting and troubleshooting; Backup, restore and upgrade procedures; High Availability configuration and testing. Firewall interaction with other network equipment owned by the beneficiary.

2. Delivery Requirements

Delivery Requirements	
Delivery date and time	Bidder shall deliver the goods in 60 days after Contract signature.
Delivery Terms (INCOTERMS 2020)	DDP
Customs clearance (must be linked to INCOTERM)	☒ Supplier/Bidder UNDP shall provide a Tax Exemption letter for Customs clearance.
Exact Address(es) of Delivery Location(s)	National Institute of Justice , MD-2004, Republica Moldova Chişinău, str. S.Lazo, 1
Warranty Period	36 months for Item #1
Local Service Support	Availability of a local authorized representative, dealer, partner, or service provider in the Republic of Moldova capable of handling warranty claims, hardware repair/replacement (RMA), and after-sales support services for the offered equipment.

ANNEX 2: QUOTATION SUBMISSION FORM

Bidders are requested to complete this form, including the Company Profile and Bidder's Declaration, sign it and return it as part of their quotation along with Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	RFQ26/03359:Provision of IT Equipment and Services for National Institute of Justice	Date: Click or tap to enter a date.

Company Profile

Item Description	Detail
Legal name of bidder or Lead entity for JVs	Click or tap here to enter text.
Legal Address, City, Country	Click or tap here to enter text.
Website	Click or tap here to enter text.
Year of Registration	Click or tap here to enter text.
Legal structure	Choose an item.
Are you a UNGM registered vendor?	☐ Yes ☐ No If yes, insert UNGM Vendor Number
Quality Assurance Certification (e.g. ISO 9000 or Equivalent) (If yes, provide a Copy of the valid Certificate):	☐ Yes ☐ No
Does your Company hold any accreditation such as ISO 14001 or ISO 14064 or equivalent related to the environment? (If yes, provide a Copy of the valid Certificate):	☐ Yes ☐ No
Does your Company have a written Statement of its Environmental Policy? (If yes, provide a Copy)	☐ Yes ☐ No
Does your organization demonstrate significant commitment to sustainability through some other means, for example internal company	☐ Yes ☐ No

policy documents on women empowerment, renewable energies or membership of trade institutions promoting such issues <i>(If yes, provide a Copy)</i>	
Is your company a member of the UN Global Compact	☐ Yes ☐ No
Bank Information	Bank Name: Click or tap here to enter text. Bank Address: Click or tap here to enter text. IBAN: Click or tap here to enter text. SWIFT/BIC: Click or tap here to enter text. Account Currency: Click or tap here to enter text. Bank Account Number: Click or tap here to enter text.
Previous relevant experience: 3 (three) contracts in the field of supply of IT equipment completed in the past 3 (three) years	
Name of previous contracts	Client & Reference Contact Details including e-mail
	Contract Value <i>(please indicate currency)</i>
	Period of activity <i>(month/ year)</i>
	Types of activities undertaken

Bidder's Declaration

Yes	No	
☐	☐	Requirements and Terms and Conditions: I/We have read and fully understand the RFQ, including the RFQ Information and Data, Schedule of Requirements, the General Conditions of Contract, and any Special Conditions of Contract. I/we confirm that the Bidder agrees to be bound by them.
☐	☐	I/We confirm that the Bidder has the necessary capacity, capability, and necessary licenses to fully meet or exceed the Requirements and will be available to deliver throughout the relevant Contract period.
☐	☐	Ethics: In submitting this Quote I/we warrant that the bidder: has not entered into any improper, illegal, collusive or anti-competitive arrangements with any Competitor; has not directly or indirectly approached any representative of the Buyer (other than the Point of Contact) to lobby or solicit information in relation to the RFQ ;has not attempted to influence, or provide any form of personal inducement, reward or benefit to any representative of the Buyer.
☐	☐	I/We confirm to undertake not to engage in proscribed practices, , or any other unethical practice, with the UN or any other party, and to conduct business in a manner that averts any financial, operational, reputational or other undue risk to the UN and we have read the United Nations Supplier Code of Conduct : https://www.un.org/Depts/ptd/about-us/un-supplier-code-conduct and acknowledge that it provides the minimum standards expected of suppliers to the UN.
☐	☐	Conflict of interest: I/We warrant that the bidder has no actual, potential, or perceived Conflict of Interest in submitting this Quote or entering a Contract to deliver the Requirements. Where a Conflict

Yes	No	
		of Interest arises during the RFQ process the bidder will report it immediately to the Procuring Organization's Point of Contact.
☐	☐	Prohibitions and Sanctions: I/We hereby declare that our firm, ultimate beneficial owners, affiliates or subsidiaries or employees, including any JV/Consortium members or subcontractors or suppliers for any part of the contract is not under procurement prohibition by the United Nations, including but not limited to prohibitions derived from the Compendium of United Nations Security Council Sanctions Lists and have not been suspended, debarred, sanctioned or otherwise identified as ineligible by any UN Organization or the World Bank Group or any other international Organization.
☐	☐	Bankruptcy: I/We have not declared bankruptcy, are not involved in bankruptcy or receivership proceedings, and there is no judgment or pending legal action against them that could impair their operations in the foreseeable future.
☐	☐	Offer Validity Period: I/We confirm that this Quote, including the price, remains open for acceptance for the Offer Validity.
☐	☐	I/We understand and recognize that you are not bound to accept any Quotation you receive, and we certify that the goods offered in our Quotation are new and unused.
☐	☐	By signing this declaration, the signatory below represents, warrants and agrees that he/she has been authorized by the Organization/s to make this declaration on its/their behalf.

Signature: _____

Name: Click or tap here to enter text.

Title: Click or tap here to enter text.

Date: Click or tap to enter a date.

ANNEX 3: TECHNICAL AND FINANCIAL OFFER - GOODS

Bidders are requested to complete this form, sign it and return it as part of their bid along with Annex 2: Quotation Submission Form. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	RFQ26/03359: Provision of IT Equipment and Services for National Institute of Justice	Date: Click or tap to enter a date.

Bidders must include all costs related to the performance of the services in their quotation price (delivery of all goods and equipment, transport costs, unloading at the delivery site, installation etc.)

Bidders shall fill up the financial offer table for the all the items they are applying.

Currency of the Quotation: USD US Dollars for international vendors or MDL Moldovan Leu for local vendors (VAT exclusive)						
INCONTERMS DDP Chisinau						
Item No	Description	UOM	Qty	Unit price <i>[please insert currency]</i>	Transportation, Insurance, and other Costs <i>[please insert currency]</i>	Total price <i>[please insert currency]</i>
1	Next-Generation Firewall Hardware Appliance	pcs	1			
2	Security License, similar to UTP-Class Subscription and Support for 36 Months	pcs	1			
3	Installation, Configuration and Commissioning Services	service	1			
4	IT Staff Training Services	service	1			
Total Final and All-inclusive Price					<i>[please insert currency]</i>	

Compliance with Requirements

	You Responses		
	Yes, we will comply	No, we cannot comply	If you cannot comply, pls. indicate counter - offer
Full compliance with all requirements as specified in Annex 1	☐	☐	Click or tap here to enter text.
Delivery Term (INCOTERMS): DDP	☐	☐	Click or tap here to enter text.
Delivery Lead Time: 60 days	☐	☐	Click or tap here to enter text.
Warranty: 36 months (Item #1)	☐	☐	Click or tap here to enter text.
Local Service Support	☐	☐	Click or tap here to enter text.
Validity of Quotation: 60 days	☐	☐	Click or tap here to enter text.

Payment terms	☐	☐	Click or tap here to enter text.
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I, the undersigned, certify that I am duly authorized to sign this quotation and bind the company below in event that the quotation is accepted.

<i>Exact name and address of company</i> Company Name Click or tap here to enter text. Address: Click or tap here to enter text. Phone No.: Click or tap here to enter text. Email Address: Click or tap here to enter text.	Authorized Signature: _____ _____ Date: Click or tap here to enter text. Name: Click or tap here to enter text. Functional Title of Authorised Signatory: Click or tap here to enter text. Email Address: Click or tap here to enter text.
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ANNEX 4: TECHNICAL RESPONSIVENESS TABLE

Bidders are requested to complete this form, sign it and return it as part of their bid along with Annex 2: Quotation Submission Form and Annex 3: Technical and Financial Offer. The Bidder shall fill in this form in accordance with the instructions indicated. No alterations to its format shall be permitted and no substitutions shall be accepted.

Name of Bidder:	Click or tap here to enter text.	
RFQ reference:	RFQ26/XXXXX: Provision of IT Equipment and Services for National Institute of Justice”.	Date: Click or tap to enter a date.

Bidders shall supplement the information provided in the tables below with detailed description of the offered goods, including Product Data Sheet.

Bidders shall fill up the financial offer table for all the items they are applying to.

#	Technical requirements	Conformity (Yes/No)	Offered Brand, Model and Exact characteristics <i>(Technical characteristics should not be less/worse than those listed in Annex 1: Schedule of Requirements)</i>
			Brand/ model <i>(please indicate)</i>
Module 1. Next-Generation Firewall Hardware Appliance			
	Next-Generation Firewall Hardware Appliance 1. Equipment type: Enterprise / branch-class Next-Generation Firewall appliance. The proposed model shall be newer than Q2 2023 and shall be actively marketed by the manufacturer. The proposed model shall not be end-of-sale (EOS) or end-of-support (EOL) as of the delivery date. 2. Purpose: The appliance shall provide perimeter network protection, firewalling, traffic inspection, VPN, intrusion prevention, malware protection, application control, web/DNS filtering, logging and centralized management capability 3. Equipment condition: New, unused, original equipment, not refurbished, not renewed, not endof-sale and not end-of-support as of the delivery date 4. Form factor: Rack-mountable appliance suitable for installation in a standard 19-inch rack. Rack mounting accessories shall be included if required for rack installation 5. Hardware platform: Hardware-accelerated, purpose-built or security-optimized appliance architecture designed for firewalling, VPN, IPS and threat prevention functions		

	6. Firewall throughput: Minimum 3 Gbps under manufacturer-published firewall or applicationaware firewall test conditions 7. NGFW / threat defense throughput: Minimum 3.0 Gbps with firewall and advanced security inspection enabled, or equivalent manufacturer-published enterprise traffic mix. 8. Threat prevention throughput: Minimum 2.3 Gbps with threat prevention functions enabled, including IPS and anti-malware/anti-virus, or equivalent manufacturer-published enterprise traffic mix 9. IPS throughput: Minimum 2.6 Gbps, if published separately by the manufacturer. If not published separately, bidder shall provide the closest official equivalent threat prevention or NGFW throughput metric 10. IPsec VPN throughput: Minimum 1.2 Gbps 11. Concurrent sessions: Minimum 200,000 concurrent sessions 12. New sessions/connections per second: Minimum 15,000 new sessions/connections per second 13. SSL/TLS inspection: The appliance shall support SSL/TLS inspection or decryption. Where the manufacturer publishes SSL/TLS inspection throughput (or equivalent SSL inspection performance metric), the value shall be minimum 1 Gbps. The bidder shall provide the official manufacturer-published value and reference document. 14. IPv4 and IPv6: Support for IPv4 and IPv6 firewalling and routing 15. Routing: Support for static routing and dynamic routing protocols, including at least OSPF and BGP, or equivalent dynamic routing capability 16. VLAN support: Support for IEEE 802.1Q VLAN tagging 17. Link aggregation: Support for link aggregation / LACP 18. Network interfaces: Minimum 8 Ethernet data interfaces, 1GbE or higher 19. High-speed interfaces: The appliance shall include either optical interfaces or multi-gigabit interfaces suitable for uplink/high-speed connectivity. The bidder shall clearly state the number, type and speed of all interfaces		
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	20. Management interface: Minimum 1 dedicated out-of-band management interface or equivalent dedicated management capability 21. Console interface: Minimum 1 console interface, RJ45, USB, micro-USB or equivalent 22. USB/service interface: USB/service port or equivalent maintenance interface 23. High availability: Support for High Availability in at least Active/Passive or Active/Standby mode 24. Session continuity: Support for session synchronization/failover or equivalent mechanism for traffic continuity during failover, where supported by the proposed platform 25. Power input: AC power input, 100 to 240V, 50/60Hz 26. Power redundancy: Redundant power supply shall be included if available for the proposed model. If not available, bidder shall clearly state the power supply design and resilience options 27. Operating temperature: Operating temperature range shall cover at least 0°C to 40°C 28. Web management: Web-based graphical management interface over HTTPS 29. CLI management: CLI access through SSH and/or console 30. Local logging: Support for local logging of system, traffic, security and administrative events 31. External logging: Support for exporting logs to external syslog/SIEM or equivalent log management system 32. Monitoring: Support for SNMP v2c/v3 or equivalent monitoring protocol 33. Administrator roles: Role-based administrator access control 34. Audit trail: Audit logs for administrative actions 35. API / automation: REST API or equivalent automation/integration interface 36. Centralized management readiness: Support for centralized management through the manufacturer's on-premises or cloud-based management platform 37. Accessories: All power cords, rack-mount kits, brackets and accessories required for installation and operation shall be included		
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	38. Solution compatibility: All hardware, licenses, subscriptions, support services, components and accessories shall be fully compatible and delivered as a complete operational solution 39. Documentation: The bidder shall provide official manufacturer datasheets and technical documentation confirming compliance with the requirements 40. The supplier undertakes: The equipment must be legally imported into the Republic of Moldova. There must be no regional restrictions imposed by the manufacturer on the operation of the equipment within the Republic of Moldova 41. 3 years warranty		
Module 2. Security License, similar to UTP-Class Subscription and Support for 36 Months			
	1. Subscription type: Unified Threat Protection, Threat Protection, Advanced Security or equivalent manufacturer security subscription bundle 2. Subscription duration: Minimum 36 months 3. License activation period: The 36-month subscription period shall start from license activation or from final acceptance. 4. End-user registration: Hardware, licenses, subscriptions and support entitlements shall be registered to the final beneficiary/end user 5. Manufacturer support: Manufacturer technical support shall be provided for the full 36-month period 6. Support availability: Support shall be available 24x7x365 or according to the manufacturer's equivalent premium support level included in the proposed bundle 7. Firmware/software updates: Firmware, software and operating system updates/upgrades shall be included for the full 36-month period 8. Security updates: Security signatures, threat intelligence feeds and security databases shall be updated during the full 36-month period 9. Intrusion Prevention System: IPS functionality with regular signature updates shall be included and licensed for 36 months		

	10. Anti-malware / anti-virus: Anti-malware and/or anti-virus protection shall be included and licensed for 36 months 11. Botnet protection: Botnet detection/blocking or equivalent protection against command-and-control communications shall be included and licensed for 36 months 12. Application control: Application identification and application control shall be included and licensed for 36 months 13. Web / URL filtering: Web filtering and/or URL filtering shall be included and licensed for 36 months 14. DNS security: DNS filtering, malicious domain blocking or equivalent DNS security service shall be included and licensed for 36 months 15. Anti-spam / email-related protection: Anti-spam, email filtering, email reputation services or equivalent email-related protection shall be included where such functionality is available within the manufacturer's security bundle. If the manufacturer provides equivalent protection through other security services, the bidder shall clearly describe the protection mechanism and provide supporting documentation 16. Sandboxing / malware analysis: Cloud sandboxing, file reputation, malware detonation, advanced malware analysis or equivalent capability shall be included where available within the manufacturer's security bundle. If the manufacturer provides an equivalent advanced threat analysis mechanism, the bidder shall provide supporting documentation. 17. SSL/TLS inspection entitlement: The license/subscription shall allow use of SSL/TLS inspection features available on the proposed appliance without requiring an additional security subscription for basic operation 18. IP reputation / threat intelligence: IP reputation, URL reputation, domain reputation or equivalent threat intelligence feeds shall be included and licensed for 36 months		
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	19. Site-to-site VPN: Site-to-site IPsec VPN functionality shall be available without additional subscription cost beyond the proposed bundle 20. Remote access VPN: Remote access VPN or equivalent secure remote access capability shall be supported. If separate user/device licensing is required, the bidder shall clearly state the included quantity and licensing model 21. SD-WAN: SD-WAN or equivalent WAN path control/resilience functionality shall be supported. If subscription licensing is required for this function, it shall be included for 36 months or clearly stated as not required 22. Centralized management: If centralized management requires additional licensing for the proposed solution, such license shall be included for 36 months or clearly stated as not required 23. Logging and reporting: If advanced logging, cloud logging or reporting requires additional licensing, such license shall be included for 36 months or clearly stated as not required 24. Hardware warranty/RMA: Hardware warranty and RMA support shall be included for 36 months 25. Support portal access: Access to the manufacturer's support portal, knowledge base, software downloads and case management shall be included 26. Subscription continuity: All required security services and support entitlements shall cover the same 36-month period. Partial one-year subscriptions are not acceptable 27. Exact part numbers: The bidder shall provide exact SKU/part number for the appliance, support and each subscription/license included in the offer 28. Bill of Materials: The Bill of Materials shall clearly list hardware, support, subscriptions, licenses, accessories and all required components 29. No hidden licensing gaps: The proposed Bill of Materials shall include all subscriptions and licenses required to activate and		
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	operate the listed security functions. Offers requiring additional post-award purchases to enable listed mandatory functions shall be considered noncompliant 30. License proof: The bidder shall provide license certificate, manufacturer entitlement confirmation or equivalent proof of subscription activation after delivery		
Module 3/(Services). Installation, Configuration and Commissioning Services			
	1. Implementation Phase:The Contractor shall provide installation, configuration, testing and commissioning services for the proposed firewall solution. 2. Physical Installation:Rack mounting of the appliance in the designated equipment rack.Connection to the existing Uninterruptible Power Supply (UPS).Installation of all required power and network cabling.Cable labeling and documentation in accordance with ANSI/TIA-606 or an equivalent industry standard. 3. Software and Firmware Preparation:Upgrade of the appliance firmware/software to the latest stable manufacturer-recommended release available at the time of installation. Verification of successful software installation and system integrity prior to commissioning. Prior to any firmware upgrade or configuration changes, the Contractor shall create and securely store a backup of the existing firewall configuration and provide a rollback procedure. 4. Initial Configuration: The Contractor shall perform complete initial configuration of the firewall, including: • Interface and security zone configuration. • VLAN segmentation and network separation. • Creation and/or configuration of separate network segments for servers, workstations, VoIP systems, surveillance cameras / IoT devices, guest networks and management networks, according to the		

	beneficiary's requirements and existing network architecture. • Configuration of firewall security policies based on the principle of deny-by-default. • NAT configuration. • Static and dynamic routing configuration, where applicable. • Site-to-site VPN configuration. • Remote access VPN configuration. • IPS, anti-malware, application control, web filtering and DNS security profiles. • SSL/TLS inspection configuration, where enabled by the approved security policy.- Integration with the Beneficiary's SIEM solution. The equipment shall be configured to transmit relevant security events, audit logs and operational logs in real time to the Beneficiary's SIEM platform. • QoS configuration, where required. • Migration of existing firewall rules, NAT policies, VPN configurations and network objects from the current solution, where applicable 5. Administrative Security Configuration The constructor shall: Configure role-based administrative access with differentiated administrator privileges. Configure multi-factor authentication (MFA) for administrative access. Disable or remove default accounts not required for operation. Disable insecure legacy management protocols and services that are not required for operation. Apply manufacturer-recommended security hardening settings. 6. Testing and Acceptance The Contractor shall perform functional testing and demonstrate successful operation of the implemented solution, including: • Internet connectivity; • Inter-VLAN traffic control; • VPN connectivity; • Security policy enforcement;		
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	• Logging and monitoring functionality; • High availability functionality, where applicable. A test report and commissioning report shall be provided as part of the acceptance documentation. Final acceptance shall be subject to successful completion of all agreed tests. - Verification of Anti-Malware/Anti-Virus protection functionality using the standard EICAR or equivalent industry-recognized test method, demonstrating successful detection and blocking according to the configured security policy. • Verification of IPS functionality through testing of applicable intrusion prevention policies, signatures or detection mechanisms enabled on the proposed solution. 7. Documentation and Knowledge Transfer The Contractor shall provide: • Final configuration documentation; • Network and logical topology diagram; • Backup of the implemented configuration; • Administrator guide and operational recommendations. The Contractor shall conduct a knowledge transfer session for designated beneficiary personnel covering system administration, monitoring, backup and recovery procedures.		
Module 4/(Services). IT Staff Training Services			
	1. Number of participants: Minimum 4 representatives of the Beneficiary. Training language: Romanian. Training materials may be provided in Romanian or English. Duration of training: minimum 2 days/4-8 hours per day. 2. Module A — Firewall Administration Operating system architecture, policies, objects and zones; NAT; Routing; IPsec VPN and remote access VPN; Security profiles (IPS, Anti-Virus, Web Filtering, DNS Filtering, Application Control); SSL/TLS inspection;		

	Logging, reporting and troubleshooting; Backup, restore and upgrade procedures; High Availability configuration and testing. Firewall interaction with other network equipment owned by the beneficiary.		
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