

REQUEST FOR QUOTATION

RFQ Reference: **RFQ-MD026-25**

Date: **19 Mai 2025**

Subject of RFQ): **Accommodation for IOM beneficiaries including medical services, in Chisinau.**

International Organization for Migration kindly requests your quotation for the provision of the services described in the RFQ submission form below.

When preparing your quotation, please be guided by the RFQ information below. It is your responsibility to ensure that your quotation is submitted on or before the deadline. Quotations received after the submission deadline, for whatever reason, will not be considered for evaluation.

RFQ INFORMATION

Deadline for the submission of quotation	27 May 2025
Method of submission	Quotation must be submitted as follows: <input type="checkbox"/> E-tendering <input checked="" type="checkbox"/> Email
Cost of preparation of quotation	IOM shall not be responsible for any costs associated with a vendor's preparation and submission of a quotation, regardless of the outcome or the manner of conducting the selection process.
Contractual Terms	Any Purchase Order that will be issued as a result of this RFQ shall be subject to the IOM standard terms for provision of goods/services/transportation/medical services available at https://www.iom.int/do-business-us-procurement or IOM standard contract templates.
Documents to be submitted	Bidders shall submit and sign the-bid submission form below.
Quotation validity period	The quotation shall remain valid for 30 days from the deadline for the submission.
Price	Quotations shall be in MDL at VAT 0% for the services stated in the TOR
Partial quotations	<input checked="" type="checkbox"/> Not permitted <input type="checkbox"/> Permitted Insert conditions for partial bids and ensure that the requirements are properly listed in lots to allow partial bids
Clarifications	Contact person for correspondence, notifications and clarifications Contact person: Ina DABIJA E-mail address: idabija@iom.int
Evaluation method	<input checked="" type="checkbox"/> The contract will be awarded to the lowest price substantially compliant offer <input type="checkbox"/> Other Click or tap here to enter text.
Right not to accept any quotation	IOM is not bound to accept any quotations, nor award a contract or purchase order
Expected date for contract/PO award.	01 June 2025

Thank you and we look forward to receiving your quotation.

Issued by:

Signature: _____

Name: Ina DABIJA

Title: Snr. Procurement/Logistics Assistant

Requirements :**TERMS OF REFERENCE (TOR)**

FOR PROVISION OF ACCOMMODATION FOR IOM BENEFICIARIES
(INCLUDING MEDICAL SERVICES) IN CHISINAU, REPUBLIC OF
MOLDOVA

A. Project Title

SUPPORTING PROTECTION, TRANSIT, VOLUNTARY AND INFORMED RETURN AND
REINTEGRATION OF EASTERN PARTNERSHIP CITIZENS AND THIRD COUNTRY NATIONALS
AFFECTED BY THE CONFLICT IN UKRAINE

B. Project Description

As Ukraine faces large-scale humanitarian crisis, the spill-over has an enormous impact on its close neighborhood. Third Country Nationals as well as displaced people are affected by and are crossing into neighboring countries, including the Republic of Moldova. According to the data provided by the Bureau of Migration and Asylum, in the period of 24th of February until 27th March 2022, Moldova registered unprecedented entry flows, envisaging especially nationals of Azerbaijan, China, Turkey, Georgia, Russian Federation, Vietnam and since flows continue, and Third-Country Nationals (TCNs) remain in need of life saving assistance, including referral services, medical, protection and voluntary repatriation assistance in a humanitarian context. The voluntary humanitarian return is facilitated for vulnerable TCNs fleeing Ukraine and requesting such support in Moldova and possibly other countries in the region. In the process of repatriation of TCNs, identification, safeguards and tailored assistance for those in situations of vulnerability and protection needs is ensured/provided, in particular to the Unaccompanied and Separated Migrant Children (UASC), Children with parents in an irregular immigration status and Victims of Trafficking (VoT), other persons at risk of labor and/or sexual exploitation.

To ensure the continuity of services provided to TCNs with health needs in Moldova, IOM will select facilities and medical services in Chisinau. The selected facility will be assessed for the suitability to provide qualified medical services, including sheltering for IOM beneficiaries.

C. Scope of Service, Expected Outputs and Target Completion**1) Accommodation services, including medical services**

A facility in Chisinau will be selected to provide short term accommodation services, including medical services (*on needs basis*) to IOM beneficiaries. The scope of work expected to be undertaken under the proposed arrangement is included in the below table, where an indicative list of clinical, laboratory examinations required for the health assistance for the IOM beneficiaries in Chisinau, Moldova will be required on a needs base

approach. The purpose of this document is to serve as an initial reference for discussion and further negotiations but does not entail full commitment or obligations from IOM side. A formal service agreement is expected to be signed with the selected service provider after the tender procedures are finalized. IOM MHD will provide mobile migration health team support, training and supervision/management to the selected staff to effectively carry out the tasks.

From the below list, for each IOM beneficiary, only those types of accommodation and medical services will be provided that will be necessary for each specific beneficiary according to his/her needs assessment and according to the referral/request of the Doctor selected by IOM.

Confidentiality should be always ensured during the accommodation and health services listed below. Medical records should be stored safely and locked with extremely limited access.

Provision of health services will be provided in accordance with Health Service Provider working hours. The facility should be opened regular hours, with the necessary services available during a reasonable number of hours and days per week to enable beneficiaries with different living and work situations to easily access the services they need.

Working hours - at least 10 hours per business day (8.00 – 18.00) and at list 6 hours on Saturday.

Location of facility where above listed services shall be provided:

Facility shall be located in Chisinau. It should be easily accessible by public transport and in close proximity with IOM Moldova office (Ciuflea 36/1 str).

The facility should not require refurbishment, preferably it should be an existing medical facility that does not need investment.

A. Qualifications of the Successful Service Provider at Various Level

1) Health Service Provider accreditation and license.

Service Provider should be accredited and licensed for providing medical services/activity in Moldova according to Ministry of Health of Moldova (MoH). Service Provider has the necessary valid accreditation and licensing for conducting laboratory tests in. Medical license list should include all medical services and medical specialists mentioned in Annexe. 1 of this ToR and license and accreditation with diagnostic and treatment mentioned of this ToR (blood cell count, serum biochemistry, urine analysis). All medical personnel should have the appropriate certification and credentials required by the Government of Moldova such as medical diploma and doctor certificate.

2) Health Service Provider's Experience

Service Provider shall have the previous successful experience in providing accommodation and medical services in Moldova for at least 5 years, confirmed by historical licensing and accrediting documents.

3) Health Service Provider capacity to comply with Terms of References requirements

- a. Health Services Provider should have required capacity for efficient and quality various medical specialist services, wide range of laboratory tests, diagnostic examinations, in- and out-patient service (laboratory tests, doctors' consultations and medical manipulations, medical examinations/treatment) as mentioned in Annexe. 1 of this ToR.
- b. Health Service Provider must have the ability to ensure the working hours of the medical facility in accordance with the requirements in Annexe. 1 of this TOR. As stipulated by the requirements in Annexe. 1 of this TOR, the Health Service Provider must be located in the Chisinau and be easily accessible by public transport in close proximity to IOM Moldova office.
- c. Health service Provider shall ensure proper health facility management system. Internal SOPs/Protocols on provided medical care should be established, regularly assessed, and updated.
- d. Health Services Provider shall have available the necessary diagnostic and equipment, namely electrocardiograph, Holter monitoring equipment, ultrasound devices, devices for rehabilitation.

B. Duration of Services

The Service Agreement for provision of accommodation and medical services under this ToR will be signed with the selected Health Service Provider for the period of 12 months with possibility of extension.

C. Scope of Proposed Price and Schedule of Payments

Services will be requested by IOM staff members per need basis. IOM does not guarantee and is not obliged to request any minimum quantity of services. From the list of medical services given in Annexe. 1 of this ToR, for each IOM beneficiary, only those types of accommodation and medical services will be provided that will be necessary for each specific beneficiary according to his/her medical condition.

The Service Provider shall invoice and provide Acts of Rendered Services to IOM, which should indicate the date and details of provided examination and treatment, and cost breakdown and total costs. Payments shall be made for actually provided services after IOM's receipt and approval of the invoice and the Act of Rendered service on a monthly basis.

Note: Prices in the Service Provider's price list are fixed in MDL.

List of services - accommodation and health (laboratory tests, doctors' consultations and medical manipulations, medical examinations/treatment) required to be provided by the facility to IOM beneficiaries, as referred by IOM:

SHELTER AND ACCOMMODATION: Lot 1

Type of services	Units
Shelter services (accommodation)	1 (one) day
Providing 3 meals per day	1 (one) day

IMAGING TESTS: Lot 2

Type of services	Delivery results
ECG	1 (one) day
USG COMPLEX (WOMEN)	1 (one) day
USG COMPLEX (MEN)	1 (one) day

GENERAL BIOCHEMICAL TESTS: Lot 3

Type of services	Delivery results
Serum creatinine	1 (one) day
Full blood count	1 (one) day
Serum urea	1 (one) day
Serum glucose	1 (one) day
General urine analysis	1 (one) day

PRE-DEPARTURE SCREENING, STABILIZATION TREATMENT AND REHABILITATION Lot 4

Services Rendered / Serviciile prestate
Stabilization treatment / Spitalizarea și servicii de tratament medicamentos Primary and follow up medical consultation /Servicii de consult medical Rehabilitation services (physiotherapy) /Servicii de reabilitare (physioterapie) Predeparture Examination Check-up/ screening pentru decizie de calatorie